



Call to Test service

How to get tested for coronavirus at home



Easy English



Hard words

This information has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.



About this book



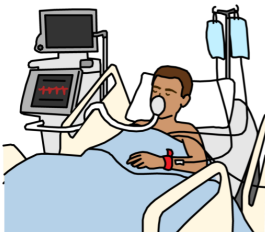
This book is by the Department of Health and Human Services.



This book is about the Call to Test service.



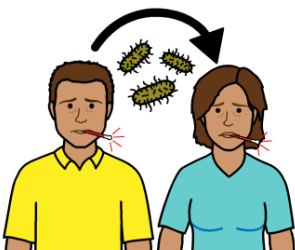
The Call to Test service helps people who need special care or support to get tested for **coronavirus** at home.



Coronavirus

- can make people very sick

and



- is spread when you are close to someone else.

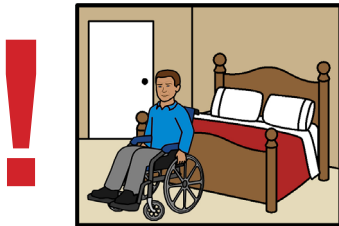
About the service



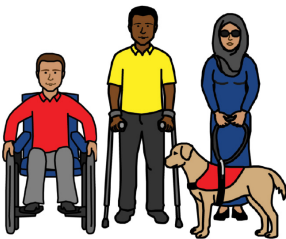
You can use the Call to Test service if you

- need special care or support

or



- find it hard to leave your home.



You might need special care or support if you have

- an injury or health problem

or



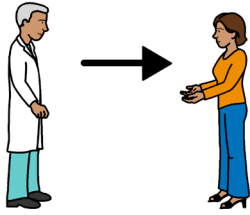
- a mental health condition.



Carers for a person with disability can also use the Call to Test service.



The Call to Test service is free.



You must get a **referral** from your doctor to use the Call to Test service.



A referral is a letter from your doctor that says you need to use the service.



If you do **not** have a doctor the service can help you talk to a doctor on the phone.



You can only use the Call to Test service if you have **symptoms**.

Symptoms are signs that you might be sick.



Symptoms of coronavirus can be

- a fever

or



- a cough or sore throat.



Symptoms of coronavirus can also be

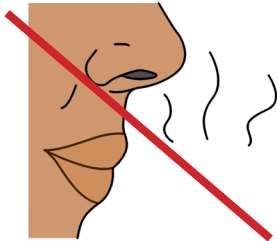
- chills or sweats



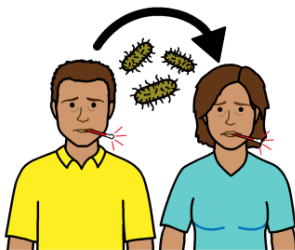
- if you have short breaths or it is hard to breath



- a runny nose



- if you can **not** smell or taste anymore.



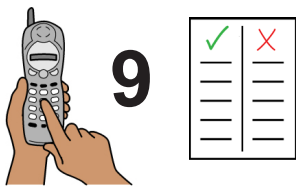
You can use the Call to Test service with no referral if we tell you that you have been close to someone who has coronavirus.

How to use the service

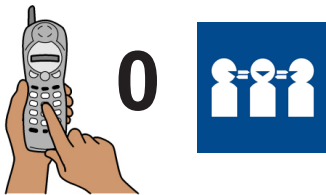


Call the coronavirus hotline to use the service.

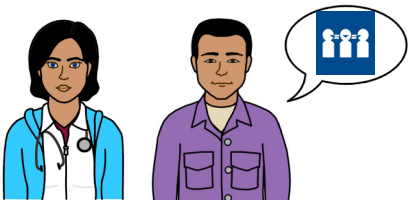
Call 1800 675 398



Press 9 to find out if you meet the rules to use the service.



Press 0 if you need an interpreter to help you.

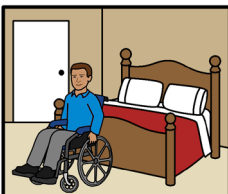


An interpreter can come to your home with the nurse for your test.



A nurse will ask questions about

- your health



- why it is hard for you to travel for a test.

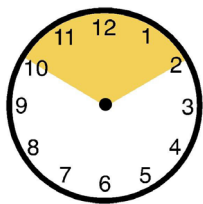


A carer can call the service for you.

What happens when I get tested at home?



A nurse will come to your home within 2 days of your referral.

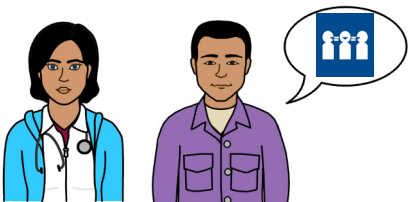


The nurse will visit between 10 o'clock in the morning and 2 o'clock in the afternoon.



The nurse will

- call you before they arrive

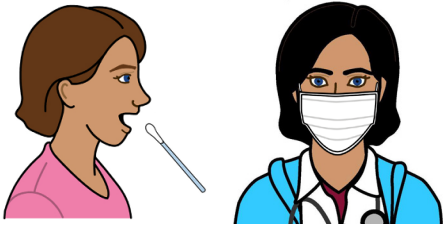


- bring an interpreter if you need one



- show you their **identification** when they get to your home.

Identification means a card or letter that shows you who they are.

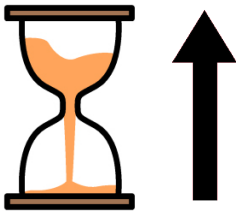


The nurse will test you for coronavirus in your home.

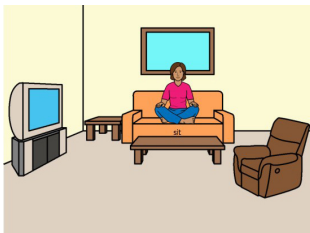


SUN	MON	TUE	WED	THU	FRI	SAT

You will find out if you have coronavirus 1 to 3 days after the test.



Sometimes the results can take longer.
Do **not** worry.



You must stay at home until you get your test result.



You will get your test result with a

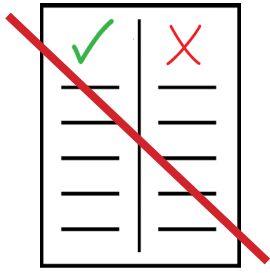
- text message

or

- phone call.



What if I can not use the service?



If you do **not** meet the rules to use the Call to Test service there are other ways to get tested.



To find out where to get tested go to

www.dhhs.vic.gov.au/where-get-tested-covid-19



Call your doctor or health service for help if you do **not** have a testing place near your home.



The Call to Test service is only for people who live in metropolitan Melbourne.



If you live in regional Victoria and you can **not** leave home to get tested call your doctor or health service for help.

More information



For more information about face masks

Go to the DHHS website.

www.dhhs.vic.gov.au/face-coverings-covid-19



For information about the coronavirus

Call the coronavirus hotline.

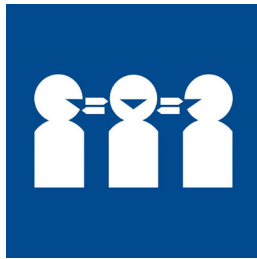
1800 675 398



If there is an emergency

Call Triple Zero.

000



If you need help with English

Contact the Telephone Interpreting Service.

131 450



If you need information in another language

Go to the DHHS website.

www.dhhs.vic.gov.au/translated-resources-coronavirus-disease-covid-19



If you need help to speak or listen

Contact the DHHS through the National Relay Service or NRS.

Call the NRS Help desk.

1800 555 660

Go to the NRS website.

communications.gov.au/accesshub/nrs

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For the original contact the Department of Health and Human Services.

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Health
and Human
Services

